

PhaseCare 70Xi Service Plan from Phase Technology

“You work with your customers like partners. Your service staff is courteous and really dedicated to solving problems. Thanks for the responsiveness”
Steve Focken, Senior Chemist
Total Petrochemicals USA, Inc

Prevent problems and verify performance of your analyzer

What does my PhaseCare 70Xi Service Plan cover?

PhaseCare eliminates the risk of high cost surprises and unplanned downtime.

PhaseCare gives you 100% coverage in the event of emergency for the entire term of the plan. You will never have to pay for parts or labor associated with repairs due to analyzer malfunction.

What if our company needs an up-to-date ASTM calibration certificate?

We've got you covered! Your 70Xi PhaseCare Service Plan includes annual recertification of your analyzer's calibration. And if you qualify, you can receive discounted, on-site Preventive Maintenance without the need to return your analyzer to the factory!

How does my PhaseCare 70Xi Service Plan fit into a total maintenance program?

Phase Technology's 70Xi analyzer has been carefully designed to be more robust and reliable than ever before. Our built-in "intellinostics" alerts you to potential problems before they happen. To keep your analyzer running at peak performance, Phase Technology recommends that you follow routine maintenance procedures like cleaning beneath the chamber and changing desiccant. Refer to the User Guide or contact us for more information.

Phase Technology PhaseCare 70Xi Service Plan

Valuable Protection and Peace of Mind

For continuous, worry-free operation, a **PhaseCare 70Xi Service Plan** is the best way to keep you up and running without the added cost and frustration of unanticipated downtime.

For less than the price of the average repair, your PhaseCare coverage quickly pays off in dollars and peace of mind. Protect your analyzer investment and have documented assurance that your instrument is giving precise, accurate results, in full compliance with ASTM methods.

Your PhaseCare 70Xi Service Plan includes:	
Complete repair coverage — all parts and labor associated with repair services	✓
Annual factory maintenance and recertification of calibration — documented proof of calibration for full compliance with ASTM methods.	✓
Priority "front-the-of-line" repair queue — escalated attention in case of instrument malfunction — turn around in 10 days or less	✓
Free loaner analyzer — Phase Technology provides a loaner analyzer at no charge for the duration of your repair; includes prepaid shipping to and from your location	✓
Discount on-site preventive maintenance — 50% off the price of on-site preventive maintenance performed by a Phase Technology service technician*	✓
Unlimited telephone and email support — full access to our factory-trained technicians during regular business hours, including remote phase plot analysis	✓
In-depth sample profiling — comprehensive sample testing and analysis by our R&D experts to troubleshoot problems or support research and development	✓
Phase Technology knowledge base — full access to web-based online tutorials, user guides, application notes, demonstrations and more	✓
Software updates — keep your analyzer current and up-to-date with all the latest technological improvements	✓

*On-site preventive maintenance is available at specified intervals in select geographic locations only



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