

PhaseCare 70X Service Plan from Phase Technology

“You work with your customers like partners. Your service staff is courteous and really dedicated to solving problems. Thanks for the responsiveness”
Steve Focken, Senior Chemist
Total Petrochemicals USA, Inc

Protect the value of your analyzer investment

What does my PhaseCare Service Plan cover and are there any hidden costs?

PhaseCare gives you 100% coverage in the event of emergency for the entire term of the plan. You will never have to pay for parts or labor associated with repairs due to analyzer malfunction.

With the exception of expenses due to negligence or improper use, PhaseCare eliminates the risk of high cost surprises and unplanned downtime.

Is my PhaseCare Service Plan an Extended Warranty?

PhaseCare is much more than an extended warranty. Warranties typically only cover defects in material and workmanship and do not include items such as normal wear and tear or software upgrades.

How does my PhaseCare Service Plan fit into a comprehensive maintenance program?

To keep your analyzer running at peak performance, Phase Technology recommends that you follow routine maintenance procedures like cleaning beneath the chamber and changing desiccant. Refer to the User Guide that came with your analyzer, or contact us for more information.

Phase Technology PhaseCare 70X Service Plan

A Proactive, Comprehensive Service Plan To Maximize Uptime

Phase Technology's most complete level of support combines rapid response and problem resolution with annual maintenance and recertification of calibration.

A PhaseCare 70X Service Plan offers worry-free protection to proactively keep you up and running and reduce downtime.

For labs that play a crucial role in business operations, our highest level of service is the right choice. With the protection of a **PhaseCare 70X Service Plan**, you are assured that your analyzer investment retains its value for many years to come.

Your PhaseCare 70X Service Plan includes:

Complete coverage — all parts and labor associated with repair services

Priority repair queue — escalated attention in case of instrument malfunction

Scheduled maintenance and recertification of calibration — in-depth system inspection, performance checks, replacement of critical components and calibration recertification

Plus these benefits at no additional cost:

Unlimited telephone and email support — full access to Phase Technology's factory-trained technicians during regular business hours

All applicable software and system updates — keep your analyzer current and up-to-date with all the latest technological improvements

20% discount on rental analyzers — available should you need one during a repair period

Enhanced diagnostic and monitoring software — Phase Technology's LTB software for quick access to test run data on an attached PC (a \$4500 value).



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